

Supplier Quality Manual

60-FAB1-P016

Rev.2.0

Kornit Digital Ltd. (Head Office)

12 Ha`Amal St., Afek Park, Rosh-Ha`Ayin 4809246, Israel

Tel: +972.3.908.5800, Fax: +972.3.908.0280, kornit@kornit.com, www.kornit.com



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Approvers

#	Approver	Approval Date
1	Yulia Kruk - Quality Engineer	13/05/2025
2	Sergio Brandriss - Chemistry Regulation Principal	13/05/2025
3	Roy Dayan - Commodity lead	18/05/2025
4	Ron Melzer - Ink Plant Director	19/05/2025
5	OMRI FRANCO - EHS Officer	19/05/2025
6	-	-
7	-	-
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1. General

Suppliers are responsible for maintaining a Quality System with controls that ensure products, services and materials are delivered meeting all drawing, specification, quality, and purchase order requirements. Suppliers are responsible for following down applicable requirements, including key characteristics to sub-tier suppliers and subcontractors.

2. Purpose

The purpose of this Supplier Quality Manual (SQM) is to define the minimum requirements (according to ISO 9001) of Kornit Digital's supply base to follow and implement (if it is not already present) within their own Quality Management System (QMS).

Detailed requirements relating to the product's features are defined in the product specifications documents.

3. Applicable Documents and References

- ISO 9001 International Quality Standard
- 60-FAB1-F014 Supplier Self-Assessment Audit Form
- 60-FAB1-P003 Supplier Corrective Action Request (SCAR) Process
- 60-FAB1-P194 Process for Conformity Control of Toll Manufacturers

4. Supplier Management

4.1. Supplier Selection

When selecting new suppliers, Kornit Digital conducts an evaluation process to ensure they can meet the required standards. The assessment covers financial stability, cost, technical capabilities, quality management system, compliance with Kornit's and its customers' requirements, past performance in quality and delivery, and relevant certifications. The depth of evaluation depends on the supplier's risk rating.

Elaborated quality requirements are within section 7.2 for New Product Introduction.

4.2. Supplier Quality Management System

Kornit Digital expects its suppliers to maintain a Quality Management System (QMS) aligned with ISO 9001 at all relevant sites, including affiliates, and to ensure that products are designed, manufactured, and tested according to industry standards and their internal QMS.

Suppliers are also required to establish and maintain a comprehensive Quality Plan that includes the full production flow, defined quality control steps, testing methods and frequencies, documentation,

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responsibilities, and procedures for non-conformities, rework, cleaning and documented calibration system to verify conformity of all measuring and test equipment.

To demonstrate compliance, suppliers must complete the Kornit Supplier Assessment (60-FAB1-F014), which may be requested regardless of the supplier's accreditation. Final supplier approval is based on the results of this assessment and audits, if conducted.

4.3. Performance Evaluation

Kornit Digital utilizes an annual suppliers evaluation which records, and tracks supplier performance related to delivery, product quality and PO requirements to identify any at-risk suppliers.

If a supplier is designated as high or medium risk, improvement actions may involve, but will not be limited to, 60-FAB1-F014 (Supplier Self-Assessment Audit Form) completion, on-site audit request, and/or QMS development.

4.4. Supplier Audit

Kornit Digital may audit suppliers through self-evaluation, remote, or on-site visits to assess processes, risks, and compliance.

Suppliers must inform Kornit during commercial negotiations if access to parts of their production is restricted.

Audits may be requested by Kornit or its customers and typically come with advance notice—four months, or two weeks in urgent cases. After the audit, suppliers to address the findings with an action plan, which Kornit will follow up on.

The frequency at which the audit is conducted depends upon the risk and performance of the supplier.

4.5. Product and Process Changes

Kornit Digital promotes continuous improvement and expects suppliers and manufacturers to collaborate on product and process enhancements. Any change must be reviewed and approved by Kornit before implementation.

Critical changes—such as composition, supply source, suppliers, manufacturers, major process technology or change of substantial properties —require formal qualification, at least 8 months' notice, and a last-time buy covering 12 months of usage.

Other changes also require Kornit's approval via formal request.

Failure to notify Kornit of changes before shipment may result in rejection and required corrective actions.

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4.6. Documents

4.6.1. Specifications

Suppliers are fully responsible for ensuring that all materials, products, or services provided to Kornit Digital meet the agreed specifications. They must define, maintain, and monitor these specifications, provide them upon request, and confirm acceptance of any specifications sent by Kornit. Evidence of compliance, such as quality control or external lab results, must be available when requested.

4.6.2. Records Retention

All quality system, traceability, and development records relevant to Kornit Digital products must be retained for at least 10 years.

4.7. Regulation

All suppliers must fully comply with all applicable national and international regulations related to health and safety, environmental protection, hazardous or restricted materials, and free trade—both in the countries where products are manufactured and where they are sold. Kornit Digital follows ESG principles and expects its suppliers to support continuous improvement in line with UN SDGs, including emission reduction and minimizing environmental impact. Suppliers must recognize and adopt these regulatory requirements, and Kornit has internal policies to verify and store related compliance information.

An internal corporate policy has been implemented to obtain, verify and store information about these materials, and to ensure compliance with national and international regulations related to toxicology and the textile industry.

4.7.1. Raw Material SDS

All chemical suppliers must submit a manufacturer GHS compliant SDS document in English and with a maximum of 2 years age for the revision.

In case of regulatory updates, the SDS shall be updated accordingly and sent to Kornit Digital.

4.7.2. REACH

- a. EU27 REACH - all chemical suppliers must present a valid EU27 REACH registration number for the chemical supplied directly related to the manufacture or its recognized OR.
- b. UK REACH - the supplier/manufacture would declare the UK REACH status of the substance supplied to Kornit.

The supplier is informed that based on the supplied documentation, Kornit Digital would place in the European market all the substances supplied or part of it, depending on Kornit Digital needs.

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4.7.3. National Inventories

The products manufactured by Kornit Digital are supplied worldwide and Kornit is demanded and committed to fulfilling the local directives.

- All the substances supplied to Kornit Digital would be TSCA compliant (registered or exempt).
- The supplier would declare the status of the substance supplied at least on:
 - a. DSL/NDSL – Canada
 - b. IECSC – China
- Other inventories – Japan; Russian economic area, NZ, Philippines, Taiwan, Mexico, etc. would be appreciated.

4.7.4. Conflict Mineral Policy

Suppliers must comply with all applicable laws, including export controls, customs regulations, and equal opportunity requirements. They are also required to perform due diligence and monitor their supply chain to avoid sourcing conflict minerals, particularly those linked to armed groups in the Democratic Republic of the Congo and surrounding areas. Suppliers must support Kornit Digital's efforts to maintain a conflict-free supply chain and provide related documentation upon request. For full details, refer to Kornit's Conflict Minerals Policy: <https://www.kornit.com/conflict-minerals-policy/>

4.7.5. ROHS Compliance

In order to enable use of the Supply in total safety, the Supplier shall ensure that all materials comply with the RoHS 2 and RoHS 3 Directives (2011/65/EU and 2015/863), and provide a corresponding declaration. They must also follow all applicable regulations banning or restricting hazardous substances in the EU and other specified regions. Upon request, suppliers must provide supporting documentation in accordance with these regulations.

4.7.6. Certifications

Kornit Digital adheres to recognized textile industry standards such as OEKO-TEX, bluesign, etc. and may request supporting documentation from suppliers to meet these requirements. Suppliers are encouraged to obtain relevant certifications like ISO 9001, ISO 14001, and ISO 45001.

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4.7.7. RSL and MRSL Policies

Kornit Digital is committed to safe, sustainable, and eco-friendly products, working with partners who share these values. The company aligns with industry standards like OEKO-TEX Ecopassport and ZDHC MRSL, and maintains its own MRSL that exceeds common certifications and ensures regulatory compliance. Chemical management audits may be conducted, and suppliers are expected to support sustainable practices and the phase-out of hazardous substances.

Kornit's MRSL policy and list of substances restricted or monitored are published in the following link: <https://www.kornit.com/kornit-chemicals-policy/>

4.7.8. Stewardship

The requirement for every substance supplied to Kornit Digital is to provide an assay for at least Heavy Metals and Chlorides.

For mixtures, emulsions, and dispersions, the assay would include Heavy metals, phthalates, formaldehyde, AP & APEO, PVC, and VOCs.

Kornit will exercise a parallel stewardship program based on production risks, volumes, and supplier qualities.

5. Supplier Quality Requirements

5.1. Material(s), Packaging and Shipping

Materials must meet agreed specifications and remain stable, homogenous, and keep the mechanical and chemical characters throughout their shelf life under proper storage.

Suppliers must ensure full traceability, retain batch samples, and provide required documentation (e.g., CoA, invoice, packing list) with each shipment.

Packaging must protect the product's integrity during transport, handling, and storage.

Packaging must be clearly labeled with key information, including Kornit item code, manufacturer name, weights, product and lot details, shelf life, storage instructions, and environmental symbols.

Deliveries may be refused due to packaging issues (e.g., violation, unsafe pallet, lack of identification, damage).

Suppliers must not rely on Kornit Digital's Receipt Quality Control for determining product quality.

Test methods must be shared for inter-laboratory checks upon Kornit Digital's request.

Off-specification material requires prior written approval from Kornit Digital, unless specified in the order. Any additional site-specific requirements must be communicated and agreed upon with the supplier.

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5.2. New Product Introduction (NPI)

Before the first shipment for Kornit Digital production, the supplier shall provide 30 COAs from the last consecutive batches for process capability analysis and 3 samples from the last 3 consecutive non-laboratory production batches, produced with alternated major raw material batches.

Retained samples shall be archived for 20% longer than the raw material's shelf life for evaluation. If necessary, based on supplier or raw material risk, the NPI process may involve Kornit Digital representatives accompanying the manufacturing process on-site or virtually.

A new product implementation process for toll manufacturers shall be according to 60-FAB1-P194.

5.3. Nonconforming Material, Containment, and Supplier Corrective Action

If a defective product is received by a Kornit Digital facility or customer, Kornit Digital will initiate the Supplier Corrective Action Request process (60-FAB1-P003) and notify the supplier.

This process based on 8D methodology and requests a root cause investigation, corrective actions, and an action plan to prevent recurrence.

The supplier must contain the defect immediately and take corrective actions to meet quality and delivery requirements.

Suppliers must have a CAPA (corrective and preventive actions) process in place and provide evidence of its implementation. Kornit Digital will review and approve the corrective action plan, with on-site checks if necessary. If not approved, further discussion is required.

Re-qualification may be needed based on the CAPA and risks.

The supplier is responsible for the cost of defective material disposition and may be asked to reimburse Kornit Digital and/or return of the material

Severe SCARs, caused by issues such as recurrence, line breakdowns, or safety risks, result in significant reduction in the supplier's evaluation score.

5.4. Contingency / Disaster Recovery Plan

Suppliers must maintain a contingency or disaster recovery plan to address events that could disrupt product supply to Kornit Digital. The plan must include timely notification, impact assessment, and recovery measures to resume production and shipments.

5.5. Sub-Tier and Raw Materials Controls

5.5.1. Sub-Tier Control

Suppliers are fully responsible for the quality of materials from their sub-tier suppliers.

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They need to ensure deployment of Kornit's requirements throughout their supply chain and provide evidence of this.

Suppliers must have systems for inspecting and testing incoming materials, the extent of the monitoring and control may vary, depending on the nature and complexity of the product and processes, but should normally include:

- Evaluation and qualification of Sub-Tier Supplier facilities
- Control of nonconforming material
- Corrective action and preventive action programs

Kornit may evaluate sub-tier suppliers but this does not remove the supplier's responsibility. Any changes in materials, processes, or supply chain must be reported in advance and may trigger reassessment by Kornit.

5.5.2. Raw Materials Control

The control of the raw materials used for producing goods for Kornit Digital:

- Receipt Quality Control:
 - COA review to confirm all parameters meet specs
 - Compliance check with SDS transport conditions
 - Verification of packaging (type, labels, volume, material)
 - Matching batch numbers on containers and COAs
 - Use of approved sub-tier suppliers only
 - Shelf life and extension management
 - Acceptance tests per specification

Nonconforming raw materials must not be used in production.

- Raw materials shall be stored in Supplier's warehouses according to specified storage conditions within its SDS.
- Traceability of the correlation raw materials batches – manufactured batches.

5.5.3. Sources defined by Kornit Digital ("Direct Buy")

In the case specified by Kornit Digital, the supplier must procure products, materials, or services from sources defined by Kornit Digital.

6. Kornit Digital Business Expectations

Suppliers may be asked to provide material-specific documentation for areas such as: EHS, Regulatory, Sourcing, Purchasing, Technology/R&D, through the appropriate Kornit representative.